High Flyer

Champion trampoliner, Louise Brownsey, opens newly refurbished de Stafford Sports Centre see page 5

Recycling and rubbish
Christmas collections and preparing for snow

Freedom Leisure’s new look centres
Investment in leisure centres across the area

Winter Weather
Stay healthy and keep safe

All your local news
Groups, services and ways to get involved
STONEMAN
FUNERAL SERVICE
Incorporating Galyer & Co 45-47 High Street, Godstone

Caring. Dignified. Professional
Fifth Generation Family Funeral Directors - Est 1865
Pre-paid Funeral Plans • Private Chapel of Rest
Home Visits • 24 Hour Emergency Service
Monumental Masonry
Free advice and guidance on Registration or the Coroner’s procedure

T 01883 596872
W www.stonemanfunerals.co.uk
E steve@stonemanfunerals.co.uk

Leave your leaves to us
Join the Green Waste Club
today for your fortnightly
garden waste wheelie
bin collection

Join the Club and get:
→ A 240-litre wheelie bin specifically
  for garden waste
→ Convenient kerbside collections
→ Emptied from the front of your
  property every fortnight
→ Fill it. Close it. Forget about it.

0800 0858 286
greenwasteclub.co.uk

*M12 month subscription applies
£5.95 per month paid by direct debit
One-off 10% delivery fee waived
applied to initial payment
Making better places

The Council plays a really important role in your life. The most obvious ways are by collecting your recycling and rubbish bins, processing planning applications and collecting your Council Tax — most of which (about 88%) is passed on to Surrey Police and Surrey County Council.

But one of our key roles is ensuring our district has a strong economy by creating places for businesses to thrive and for people to live, work and play in. Often these place making projects are complex and require us to bring together a wide variety of different public and private sector agencies to achieve delivery.

The regeneration of Caterham is a good example of this. We want to do more to transform the centre of the town and make sure the potential it has in terms of location and a skilled local workforce is explored to the full. I recently attended an event to mark the beginning of work on the old Rose & Young building (see picture above). The Council used all its powers to bring this site back into use and seeing the first stage of its transformation was an extremely proud moment for me.

There is much more of this work to do as we continue to focus on the regeneration programmes for Caterham and Oxted and the wider plans we have to deliver more jobs and opportunities for people in our district.

Supporting leisure services is also really important to us. I am a regular visitor to the Tandridge Leisure Centre and look forward to seeing it benefit from the £1.1m investment made possible by working closely with Freedom Leisure. de Stafford Sports Centre has already benefited from a £1.2m refurbishment and is well worth a visit (see pages 16 & 17 for more details).

If you are interested in hearing more about what we are doing, please sign up for my regular newsletter or one of the other ones we send out by visiting www.tandridge.gov.uk/signup and if you want to contact me directly, please e-mail leader@tandridge.gov.uk.

Councillor Martin Fisher, Leader of the Council

Working together for a better community

Welcome to the Christmas edition of the Tandridge magazine. It is full of examples of residents and the Council working together in the interests of our community, whether it is recruiting Snow Angels, joining the Tandridge Together Lottery or running car clubs as part of our revamped community transport scheme.

This is an area of activity we are really keen to do more of and we are introducing new locality teams as part of our Customer First transformation programme. Next year we will have officers working in dedicated areas across the district, in partnership with residents, community groups and parish councils. They will respond to service issues and deliver services based on local priorities. We hope the teams will be in place from February so they can start making a real impact in your area.

Louise Round, Chief Executive

Editor: Giuseppina Valenza, Head of Communications, 01883 722000, customerservices@tandridge.gov.uk.


Advertising: While every care has been taken to check the information given, Tandridge District Council does not guarantee the accuracy or content of any advertisement in this magazine, nor does it endorse any of the products or services advertised.

Endorse any of the products or services advertised. While every care has been taken to check the information given, Tandridge District Council does not guarantee the accuracy or content of any advertisement in this magazine, nor does it endorse any of the products or services advertised.

Not in Tandridge? Because council boundaries and postcode areas are not the same, some copies of this magazine are delivered to addresses outside the Tandridge area. We apologise for the inconvenience this may cause, but hope the magazine is still of interest to you.
Make sure you’re able to vote

Every year, we write to or visit every home in the district to make sure people are registered to vote.

At the beginning of September we sent a Household Enquiry Form to every property and if we didn’t receive a response, we sent reminder forms. Please do respond to the form as soon as possible to ensure your property’s information on the electoral register is correct.

If you have recently moved house, or you don’t think you are included on the register, don’t worry there’s still time to have your details added to the electoral register before next year’s elections.

To register visit www.gov.uk/register-to-vote or e-mail customerservices@tandridge.gov.uk.

If you are not registered to vote you could be refused credit, as well as losing your right to vote at any elections. The electoral register is often used to confirm an individual’s address, especially if they are applying for credit such as a mortgage, personal loan or even a mobile telephone. Being on the Council Tax Register does not automatically mean you are on the Register of Electors.

The best way to get in touch

You can find information about all our services on our website www.tandridge.gov.uk.

If you have a question you may find it easier to e-mail customerservices@tandridge.gov.uk and we will direct your enquiry to the right place.

If you need to call us, you can use the following shortcuts to get through more quickly.

Call 01883 722000 and as soon as it is answered:

• Press 1 to make a payment
• Press 2 for council tax
• Press 3 for benefits
• Press 4 for housing and housing repairs
• Press 5 for all other enquiries
• Press 6 for opening hours
• Press 0 to listen to these options again

You can press the options straight away - you don’t need to wait for the message.

Our council tax and benefit teams are not available to take calls on Wednesdays between 12 and 5pm.

Christmas holiday opening hours

Need to contact us over the Christmas period? Here are our opening times and emergency contact numbers.

Tandridge District Council
Council Offices, Oxted
Tandridge District Council will close at 4.30pm on Friday 21 December and re-open on Thursday 27 December at 8.30am. On Monday 31 December we will close at 4pm. We will also be closed on Tuesday 1 January 2019 and will re-open on Wednesday 2 January. General information is available on our website www.tandridge.gov.uk.

Out of hours council emergency service
In an emergency please call 01883 722000. Your call will be diverted to the emergency answering service. Please only call if it is a real emergency, as non-urgent requests could affect our response time to people who really need our help.

Douglas Brunton Centre
The Douglas Brunton Centre will be closed on Monday 24, Tuesday 25 and Wednesday 26 December and will re-open on Thursday 27 December. The Centre will close at 4pm on Monday 31 December and will also be closed on Tuesday 1 January 2019. It will re-open on Wednesday 2 January.

Surrey County Council
Social Care services
The Tandridge Locality Team which deals with the assessment and independence needs of older people, people with physical and sensory disabilities (under 65s) and learning disabilities, will be available as follows:

• Friday 21 December - open until 5pm.
• Monday 24 December - open until 5pm.
• Tuesday 25 December and Wednesday 26 December - closed.
• Tuesday 1 January 2019 - closed.

In an emergency outside these hours, please call the Emergency Duty Team on 01483 517898.

Highways team
Please call 0300 200 1003 for Surrey County Council’s highways team, or visit www.surreycc.gov.uk. The team deals with general road maintenance including roadworks, dead animals on the road, broken traffic lights, road flooding, fallen trees and gritting.

Burglar alarms
If you are going to be away over Christmas, please make sure your burglar alarm is working properly and the Council has details of your keyholders in case it goes off when you are out or away. Fill in a registration form on the Noise Complaint page of the website, www.tandridge.gov.uk.
High flyer

If you visited de Stafford Sports Centre during the recent Open Weekend in October, you may have already seen the district’s home grown trampoline talent, Louise Brownsey, in action.

She is a three times Individual British Champion and is the current British Junior Individual Trampoline Champion and a member of the Great Britain Junior Trampoline Squad. She recently became Ladies Open Champion at the Scalabis Cup in Santarem, Portugal, representing Great Britain in her first international senior event. She has also been selected to represent Great Britain in the World Championships in St Petersburg, Russia, in November.

She is passionate about her sport and about encouraging people to be more physically active and try new activities.

Louise said: “I train five days a week with my club, Jumpers Trampoline Club in Kent, but I work out on the other two days so having a great local facility is vital.”

Louise is a high flyer outside the gym too. Having been home schooled she is now in her second year of a Maths degree. To help her relax she plays the piano and loves walking in Staffhurst Wood.

Louise said: “When you are at the top of a movement on a trampoline, for a moment or two you are weightless and you feel you are flying. There is just no feeling like it.”

To see Louise in action follow her on Instagram @louisebrownsey.

Success of the Tandridge Together Lottery

Since its launch in March, the Tandridge Together Lottery has had over 1,500 lucky winners, winning £18,790 worth of prizes.

In addition, four people have won prizes kindly donated by local businesses which have included an Amazon gift voucher from Butler & Young, two sets of tickets to the Oxted and Edenbridge Show in August and free entry to the Lingfield Park Fireworks Display in November.

On 22 December there will be an additional Christmas draw for a lucky ticket holder to win a year’s membership to the Everyman Cinema in Oxted.

At the end of the summer, over £16,500 had been raised for good causes in the Tandridge district. When you buy a ticket you can pick a local charity or community group to receive your support and 50p of the £1 ticket price goes directly to the chosen good cause.

Andrea Biggs, a parent governor at St Stephen’s Church of England Primary School in South Godstone, said: “St Stephen’s is currently raising funds to enclose its outdoor swimming pool which will benefit the children and local community all year round. We signed up to the Tandridge Together Lottery to help with this project and are delighted to have received £515 to date. Our supporters have also enjoyed the benefits by winning cash prizes and extra tickets. The process of signing up is straightforward and I would recommend good causes which are raising funds to get on board, it’s well worth it.”

The lottery takes place every Saturday, tickets cost £1 and are available to buy at www.tandridgelottery.co.uk. Residents who don’t have access to the internet can also take part by calling 01883 460555.

Join the conversation

There are many different ways to keep up to date with the latest news and events across the area.

Newsletters to your inbox
We publish a number of e-mail newsletters with information about a wide range of council and local projects and services, including:

• News and events.
• A business newsletter.
• Leader of the Council news.
• RegenOxted.
• Planning updates.
• Recycling and rubbish collection updates.
• Local Plan news.

Visit www.tandridge.gov.uk/signup.

Follow the conversations on our social media channels


Watch our committee meetings
All our committee meetings are available to view live by visiting www.tandridge.gov.uk/webcast and remain available for six months.

Page 5 of 8
Thank you for taking part in the Draft Local Plan Consultation

Thank you to everyone who took part in the consultation about the draft Local Plan, which will shape the future of the district up to 2033. The consultation, known as a Regulation 19 consultation, was open for six weeks until 5pm on Monday 10 September.

This phase of consultation was an opportunity for residents to comment about whether the draft plan was legally compliant with planning legislation and whether it met the tests of soundness which are set out in national planning policy.

This was the final stage of consultation before the draft Local Plan goes to the Planning Inspectorate for independent examination in January, subject to approval by the Planning Policy Committee. The draft Local Plan aims to deliver:

- A new Garden Community of around 4,000 homes in South Godstone.
- Thousands of new jobs for the district.
- New health care facilities, plus upgrades to existing health centres.
- New primary schools and a new secondary school, plus improvements to existing schools.
- Road and rail improvements.
- New play areas and improvements to existing play areas.
- Measures to alleviate flood risk.

We are reviewing the feedback, which will be presented to the Planning Policy Committee later this year and available to view on the website. For information visit www.tandridge.gov.uk/localplan.

Work starts on new affordable housing at the Rose & Young site

A demolition event officially marked the start of work to transform the former garage site in Caterham, which had been derelict for two decades, into new shared ownership homes.

Representatives from Tandridge District Council, Clarion Housing and contractors Beamridge, gathered in September to watch the first bricks fall.

We have been actively involved in achieving the development of this site, recognising the significance of the site’s location in contributing to the vibrancy of the town.

This summer Clarion Housing bought the Croydon Road site, on which it will develop 48 homes for shared ownership (part rent, part buy) aimed at first time buyers, along with a Lidl supermarket.

The homes will be a mix of one, two and three-bedroom apartments and purchasers will buy part of the home and pay rent on the rest. The first homes are expected to be ready by winter 2020.

The redevelopment helps achieve two of our priorities - the delivery of more affordable housing for residents and the overall regeneration of Caterham.

From left to right: Councillor Martin Fisher, Leader of Tandridge District Council, Danny Masters, MD of Beamridge, Louise Round, Chief Executive of Tandridge District Council, Ian Hagger, Regional New Business Director for Clarion Housing, Councillor Pat Cannon and Piers Mason, Strategic Director of Place for Tandridge District Council.

Help us help you

We are always trying to improve our services and the way these are offered to residents. To do this we regularly hold focus group meetings where we invite residents to meet us and give their views.

The meetings are held during the day or the evenings and normally take around one hour. We also ask residents to complete online surveys.

We would like to expand our network of focus group volunteers. If you would like to join a group and give us your feedback please e-mail customerservices@tandridge.gov.uk with the words Focus Group in the subject line and we will be in touch.
New home new start

We continue to provide much needed new homes for local people. The next few years will see a bumper harvest of homes, which in turn means exciting new beginnings for local families.

This spring four families moved into new award-winning homes on Greensand Close in Bletchingley. The site is next to the 10 new homes on Cleves Way which won a highly commended award in the Best Social or Affordable New Housing Development category at the LABC SE Building Excellence Awards 2018.

One of the new tenants is Louise Eason who lives with her five year old son, Harry. In 2015, when Harry was just two, Louise not only separated from her partner, but also underwent surgery for a brain tumour. She and Harry moved in with her parents in Lingfield, put her name on the housing register and began her three-year wait for a home of their own.

Louise said: “Every week for three years I checked the bidding site. Homes came up and I would bid on them but I was too far down the list, but when I came across the new builds in Bletchingley I didn’t for one moment think I’d get one. I put my bid in and a week later I got a call offering us a new home.”

“Harry was then offered a place in reception at Bletchingley Village Primary School where he started in September, just a few minutes down the road. Everything feels like it was meant to be and after waiting so long it all feels worth it. I’m living in a lovely house in a perfect location, with Harry settled in school and I work a five minute drive away.”

Over the next three years there will be more Council homes built for local families. In Warlingham and Whyteleafe, 16 new homes will be ready next year. A further 40 Council homes, including 19 flats for older people, are being built in Warlingham in the next three years. Meanwhile in Hurst Green work starts shortly on three bungalows for older people on Barnfield Way and at The Greenway, a former sheltered development is being converted into 10 family homes.

To apply for housing from the Council or a housing association, you must join the Tandridge Housing Register. Visit www.tandridge.gov.uk/housing to find out more.

Free guide to renovating your home

Not all DIY projects need planning and building regulations consent. If you are considering refitting a bathroom or kitchen, adding a conservatory or replacing your boiler, our building control team at Southern Building Control Partnership have produced a guide to renovating your home which could help.

The booklet provides helpful information about common renovation projects and explains more about the consent you might need, as well as tips when employing builders and how to get your project started.

To read the e-book, watch the guidance videos or make an online application, visit www.southernbcp.co.uk. You can also e-mail theteam@southernbcp.co.uk to request a hard copy of the guide. The team is always happy to offer building regulations advice before you start work, just call 0330 024 9355.
Seldon Building Contractors Limited is a privately owned building company formed in 2010 based in Croydon, Surrey.

As well as traditional building construction services, our particular field of expertise is in providing design and build packages for new residential developments, particularly in the South London Boroughs, Kent, Surrey and Sussex, for Local Authorities, Housing Associations and Private Clients of between £0.5M and £5M.

We pride ourselves on our personal approach to customer service, offering a service that is tailored to fit the individual requirements of our clients, tenants and end users.

The Company is ISO 9000 Accredited and is a full member of Construction Online and the Considerate Contractors Scheme from whom we recently won a National Award.

CALL 020 8406 0600
E: info@seldonpm.co.uk
SBC are very proud to be working with Tandridge District Council.

www.seldonbc.co.uk

Glebe House is dedicated to providing the very best individualised and person-centred care. We value the importance of ensuring that not just the care needs of each resident are met, but also their social, cultural, religious, spiritual and psychological needs as well.

We actively encourage our residents to be fully involved, wherever possible with their own care-planning using a fully holistic approach.

Our goal is to ensure that each person be afforded the very best opportunity, irrespective of their care needs to reach their maximum potential and live life to the full.

Glebe House offers a wide variety of healthcare packages including long-term care, respite or short stay and day care. Please contact us on 01883 344434 or feel free to come in and discuss how Glebe House can help you.
Stay Safe

In our area the risk of being attacked by a stranger is very low. But if you were in a situation where you felt unsafe would you know what to do? It’s all about planning ahead and following some simple good practice. Here’s how:

- **Be calm, but confident**
  If you’re in a difficult situation stay relaxed and don’t act without thinking. Avoid confrontation. Attackers tend to be bullies and choose people who appear vulnerable. So always look and act confidently. Hold your head up, walk tall and step out.

- **Avoid walking in the dark**
  If you are out after dark, stick to well-lit roads and face oncoming traffic. Be aware of your surroundings and those around you. If you think someone is following you cross the road, find a busier area or approach a group of people for help.

- **Keep valuables out of sight**
  Wear clothes and shoes which are easy to move in. Carry a personal attack alarm in one hand and keep the other hand free. Keep your valuables out of sight. If you’re carrying a bag, keep it on the side of your body that’s away from the road and with the bag’s fastener next to your body.

- **Pre-book a taxi home**
  Never accept a lift from a stranger or take a mini cab which has approached you in the street. Use licensed taxis or pre-book a mini cab from a company you know.

Finally, don’t ignore your instincts. If something’s not right act immediately by being positive, assertive and taking control.

Keep off the tracks

If you trespass onto a railway track you run a high risk of being hit.

Today’s trains run 24 hours a day, reach speeds of 125mph and are almost silent. You can’t hear them coming, there’s no such thing as a quiet time and you certainly can’t outrun them. Keeping to one side of the track isn’t safe either. All trains are wider than the rails and you’re likely to trip over the train equipment and be dragged on to the track.

You also risk being killed by electricity. The power running through overhead railway lines is 100 times stronger than your supply at home and is always on. Many people don’t realise electricity can jump. You don’t even need to touch a cable to be seriously injured by it.

The third rail is probably the hardest danger to see. It’s designed to send power to the train and looks just like an ordinary rail, but it carries 750 volts - easily enough to kill you. If you touch the rail, the current will pull you onto the rail so you stick to it until the power is switched off.

The only way to avoid any of this lethal danger is to stay well away from the tracks.
Top 5 ways to stay well this winter

Prevention is better than cure, so here are a few things you can do to improve your chances of staying well during the cold months.

1. Check your medicine cabinet. Keep a stock of medicines for things like coughs, colds, ear ache and sore throats at home.

2. Get your prescription in early. Make sure you have all the medicines you need before your pharmacy or GP practice closes for Christmas.

3. Get a flu jab. If you haven’t already had one there’s still time. A jab is the best way to protect yourself against getting flu, which is more common in the winter and can make you very ill. Find out from your pharmacist where and how to get a jab.

4. Keep warm - it makes a big difference to your health. Keep your home as warm as you can, preferably at least 18°C (65°F). Find out about help to pay for your heating at www.gov.uk/phe/keep-warm. Close your bedroom window on cold nights so you don’t breathe cold air and wear several layers of thin clothes.

5. Move more and eat well. Although the temptation may be to curl up on the sofa when it’s cold, it’s actually far better to keep moving and avoid sitting still for more than an hour at a time. Eating well can help improve your wellbeing and food is also a vital source of energy, which helps keep the body warm.

When to call 111

In colder weather you’re more likely to get ill, particularly if you’re elderly or already have a health problem.

The fastest and easiest way to get medical advice is to use the free NHS 111 service. You’ll speak to a highly trained adviser and you can use it for all types of situations, as long as they’re not life-threatening. It’s a fast way to get advice and ideal if you don’t know who to call. As a guide here’s when to use it:

- If you need help fast, but it’s not a 999 emergency.
- If you think you need to go to A&E.
- You don’t have a GP to call.
- You don’t know who to call.

For less urgent situations contact your GP or go to your local pharmacy.

And if you do feel ill...

Unfortunately in some cases no matter what you do some bugs just get you! Remember most winter illnesses can’t be treated with antibiotics so the best thing to do is get advice sooner rather than later.

See a pharmacist even if you think it’s just a cough or a cold. They can recommend pain relief such as paracetamol or ibuprofen. If you can’t get to a pharmacy remember you can phone them. Try to rest, drink plenty of fluids and have at least one hot meal a day to keep your energy levels up.

Cold and flu viruses, as well as others, are easily passed on, but three simple steps can help prevent germs from spreading.

1. Always carry tissues and use them to catch your cough or sneeze.

2. Germs can live for several hours on tissues so get rid of them as soon as possible.

3. Wash your hands with soap and water because hands transfer germs to every surface you touch.

Norovirus is another bug that’s more prevalent in the winter. It’s known as the winter vomiting bug, although you can actually catch it any time of the year. It causes diarrhoea and vomiting and is one of the most common stomach bugs in the UK. It can be very unpleasant, but it usually clears up by itself in a few days.

If you’re unfortunate enough to get it, you can normally look after yourself or your child at home. Try to avoid going to your GP as norovirus can spread very easily. Call your GP or NHS 111 if you’re concerned or need any advice.
THE BARLEY MOW

Your village pub offers a great place to come for the whole family.

We are open all day, every day and serve great Beer, great Food, Soft drinks and snacks. All of which can be partaken of Indoors or Outside in our extensive Back Garden and Patio Area.

As well as this we have Live Music once a month on a Friday, Quiz Night on a Tuesday, Karaoke on the alternate Tuesday and a fantastic selection of Indoor and Outdoor Games for all the family. Monday night games evening for families and friends, great selection of board and card games available.

New Autumn and Winter Menu now available.

Book soon to try our new Christmas Menu.

Both can be found on our website.

We would love to see you, so when you are next nearby, pop in and say hi.

Steve and Nicky Osborne (Landlord and Landlady)

Pub opening hours:
Monday - Saturday 12.00 - 23.00
12.00 - 21.00
Sunday
Serving hot food: (Kitchen open)
Monday
12.00 - 15.00
Tuesday to Saturday
12.00 - 15.00 and 18.00 - 21.00
Sunday
12.00 - 16.00

The Barley Mow • Tandridge Lane • Tandridge • N’ Orpah • Surrey • RH8 9UL
Tel 01883 713770
www.barleymowtandridge.com
Email: the_barley_mow@outlook.com

Barge Tiles
Come and browse our collection of wall and floor tiles.
You’ll Be Spoilt for Choice!

Showroom Opening Hours:
Mon-Fri 8.30am - 5pm
Saturdays 9.30am - 4pm
Ample free parking

Tel: 01342 833470
www.bargetiles.co.uk

Newchapel Road, Lingfield, Surrey, RH7 6BJ

Supporting Your Independence Across the Tandridge District

Clearwell mobility

Profiling Beds
Prices from £699*

Mobility Scooters
Prices from £799*

Bath Lifts
Prices from £299*

Riser Recliners
Prices from £499*

Stairlifts
Installed from £1,799*

Wheeled Walkers
Prices from £649*

FREE BROCHURE
Available in store or call your local showroom today to request yours

Discover Even More At Your Local Showroom Today

Clearwell mobility

Burgess Hill
21 Albert Drive
Burgess Hill RH15 9TN
01444 253 300

Crawley
12 Queensway
Crawley RH10 1EJ
01293 577 977

Tunbridge Wells
26 Grosvenor Road
Tunbridge Wells TN1 2AR
01892 544 933

Showrooms across Kent, Sussex and Surrey

View our full range online at www.clearwellmobility.co.uk

* Prices exclude VAT and are available to those with a long term medical condition and on the completion of a declaration.
Preparing for bad weather

Severe weather, including snowfall, can cause significant disruption.

If we experience bad weather this winter, we will do our best to keep services running, but like other businesses, we may need to prioritise which services we can maintain and our priority will always be to support our more vulnerable residents.

How can you help?

There are plenty of ways you can help in severe or snowy weather.

- If possible clear snow away around your property to make access easier not just for you, but also for other people including the recycling and waste collection crews. As long as you do this responsibly, there is no reason for you to be liable for anyone who may slip over.
- Sign up for our newsletters and we will e-mail you updates about services and keep you informed, visit www.tandridge.gov.uk/signup.
- Check the guidance on the Met Office website, visit www.metoffice.gov.uk and download the weather app.

Recycling, rubbish and garden waste collections

If it snows or is very icy, we and our contractor Biffa will make decisions about sending out the recycling, rubbish and garden waste crews based on the condition of roads and footpaths and the weather forecast.

We will collect food waste and rubbish first and recycling and garden waste as soon as possible. You can read more about how the service operates in bad weather on p20.

Roads

Snow clearance and gritting are carried out by Surrey County Council and it will clear priority routes such as main roads, roads close to hospitals, health centres and fire stations.

You can get details of the local salting routes on Surrey’s website, visit www.surreycc.gov.uk.

Grit bins

All grit bins are checked by Surrey County Council and filled before the start of the winter season. The grit should only be used on the roads and is not for personal use by residents on their own property. Theft of the grit can lead to shortages which can cause a danger to motorists.

If you need grit or salt for your own property, you can buy it from major builders’ merchants or large garden centres.

Contact Surrey County Council, e-mail contact.centre@surreycc.gov.uk, or call 0300 200 1003 for more information.

Keep an eye on elderly and vulnerable people in bad weather

Poor weather affects elderly, frail and vulnerable people in a number of ways. They may be unable to leave the house or their normal carers might not be able to come, so one of the best things you can do is check on them.

You should definitely make a quick call if curtains are drawn for too long, lights are left on or deliveries stack up on door steps. These are tell-tale signs that something is not right.

If you are concerned about an elderly or vulnerable person call the Surrey County Council Adult Social Care Information and Advice line on 0300 200 1005.

Be a Snow Angel

Why not sign up to become a Snow Angel, joining our network of volunteers who help clear pavements around key areas?

Tandridge District Council, Surrey County Council, local parish councils and business groups have formed partnerships to clear snow and grit pavements in key locations, such as shopping areas, schools and doctors’ surgeries.

As soon as snow is forecast, volunteers are contacted to help pre-salt pavements and then to clear snow and ice. All the equipment and salt is provided by Tandridge District Council and Surrey County Council.

If you can spare a few hours to help your local community, please e-mail customerservices@tandridge.gov.uk or call 01883 722000, to find out more.

Streets team clearing pavement outside the Oxted Health Centre
Are you at risk of flooding?

To be ready for flooding you must first find out if you are at risk. Areas including Caterham, Chaldon, Outwood and Whyteleafe were badly affected by flooding in 2017. To find out if you’re at risk, visit https://flood-warning-information.service.gov.uk.

If you are at risk, sign up for the Environment Agency’s free flood warning messages, visit www.gov.uk/sign-up-for-flood-warnings or call Floodline on 0345 988 1188. Visit www.nationalfoodforum.org.uk or call 01299 403 055 to find out about protecting your home and buying insurance.

Your next step would be to develop a flood emergency plan for your home and your family. This will help you decide what actions to take before and after a flood. Template plans are available online, visit www.surreycc.gov.uk/surreyprepared.

Help with heating costs

If you are worried about the cost of putting or keeping your heating on, find out about The Warm Home Discount Scheme. Under the scheme you can get £140 off your electricity bill for winter 2018/2019.

The money is not paid to you - it’s a one-off discount on your electricity bill, payable between September and March. You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter. Contact your electricity supplier to find out more.

You may also be able to get the discount on your gas bill instead of your electricity bill, if your supplier provides you with both gas and electricity.

The discount does not affect your Cold Weather Payment or Winter Fuel Payment.

There are two ways to qualify and apply for the scheme:

• If you get the Guarantee Credit element of Pension Credit. You’ll receive a letter by 7 December 2018 telling you how to get the discount if you qualify. Your letter will say if you need to call a helpline by 28 February 2019 to confirm your details. If you don’t get a letter and you think you’re eligible call the Warm Home Discount Team on 0800 731 0214.

• If you’re on a low income and meet your energy supplier’s criteria for the scheme. Check with your supplier to see if you’re eligible and how to apply.

To find out if your supplier is part of the scheme, visit www.gov.uk/the-warm-home-discount-scheme/energy-suppliers.

Flood prevention in Smallfield and Burstow

We have allocated £300,000 of Community Infrastructure Levy (money secured from development) to the Smallfield Flood Alleviation Scheme. The first £150,000 has been released to Surrey County Council to carry out the following works in the Smallfield and Burstow area:

• Installing a new pipe along the footpath between Wheelers Lane and Weatherhill Road, to improve capacity and flow of water and prevent flooding issues in the Smallfield surgery car park and surrounding areas.

• Cleaning and inspection of the pipe between Wheelers Lane and Woodside Crescent.

• A ditch survey of Smallfield.

While the new pipe will increase the water flow through the area, working with Surrey County Council, we have found a way to store water coming from upstream during heavy rainfall before releasing it slowly back into the system once the rain has stopped and water levels have reduced. We can do this by using the existing ditch network as long as it is properly maintained and with some modifications.

If you have a ditch on your property, by law you are responsible for keeping it clear of rubbish and vegetation and maintaining its banks. This can really help protect communities from flooding.

Get priority support

If you’re dependent on medical equipment, have long term ill-health, are disabled, elderly, or have young children, you’re eligible to be on the Priority Services Register for power cuts.

This means during an outage you can call a priority number and you’ll get regular updates until your power is back on. Visit www.ukpowernetworks.co.uk.

Meanwhile if your water supply is affected there are special services available if you are elderly, vulnerable or have young children:

• If you’re a Sutton and East Surrey Water customer and you suffer from ill health, have a disability or have young children living with you, call 01737 785606 to join the Priority Services Register. Once registered they will let you know as soon as possible if your water supply is turned off.

• Thames Water customers who have mobility or sight problems can join the Special Assistance Register, call 0800 009 3652.

• Southern Water customers with individual needs should call the free helpline on 0800 027 0800.
JPS Contractors Ltd
FOR A QUALITY SERVICE GUARANTEED
Private & Commercial
- Paved Driveways
- Civil Engineering
- Tarmacadam Surfacing
- Resin Bonded Aggregate Surfacing
- Local Authority Contractors for Surrey, Sussex & Kent
01342 892602 • 07779 237232 Mobile
Unit S Lambs Business Park, Tilburstow Hill, South Godstone, Surrey RH9 8LJ
www.jpscontractorsltd.co.uk
FREE Estimates & Advice

H2O PLUMBING ltd
- Alterations
- Bathroom Installations
- General Plumbing Services
- No job too small
Call Richard on
01883 712523 or 07876 450420

WARLINGHAM PARK SCHOOL
Give your child the best start in life
- Independent School for boys and girls aged 2-11 years
- Children excel and reach their full academic potential
- Family-oriented, working in partnership with parents
- Wealth of extra-curricular activities and opportunities and wrap-around care available
See website for open day details
OPEN DAY: Friday 2nd November
warlinghamparkschool.com 01883 626844

TN16 Handyman
NEW! Courier Service - Call for details
- Painting and Decorating
- Gardening Maintenance
- Home Repairs
- Property Maintenance
- House Clearance
- Shelves, Blinds & Curtain Rails
All Handyman Jobs big or small I CAN DO IT !!
Phone: Harold on 074754 38788
Email: tn16handyman@hotmail.com
www.tn16handyman.com

British Wildlife Centre
- free-ranging red squirrels • otters • wildcats • foxes
- deer park • owl display • badgers & more
Over 40 different species!
Open at weekends and during school holidays
Christmas holiday open: Thu 27 Dec - Wed 2 Jan
2 for 1 with this advert - save up to £11.50
Valid to Sunday 17th January 2019 with one full paying adult or senior
No cash alternative • One voucher per party • Cheapest ticket is free • No photocopies
Not to be used with any other offers (Term Autumn 18)
We’re on the A22, Newchapel, nr Lingfield, Surrey RH7 6LF
01342 834658 www.britishwildlifecentre.co.uk

WOLDINGHAM SCHOOL
Christmas Shopping Event
Friday 23 November 2018 • 4-8pm
£3 Entry (incl. a glass of mulled wine and event guide)
Gifts, fashion, accessories, homewares, wine, teenage gifts, raffle, Silent Auction and much more...
Plus before you shop, Christmas Workshops: 2.30-4pm
- Christmas Wreath Making: £30
- Christmas Cake Decorating: £20
To book a workshop, please email
development@woldinghamschool.co.uk
by Monday 19 November
Woldingham School, Marden Park, Woldingham CR3 7LR
Family activity days were a big hit this summer

Local children were treated to free games and activities this summer when the Wellbeing Prescription service, with Surrey Family Service and Sure Start Children’s Centres, hosted three activity days across the district.

The events were open to all and included pony rides, a climbing wall, team games, arts and crafts, messy play and healthy lifestyle activities. They also highlighted the work of the Wellbeing Prescription service, which supports people to make small changes to their lifestyle to improve their health.

88% of people who have used the Wellbeing Prescription service made a positive change to their lifestyle and 78% have visited their GP less since using the service.

The Wellbeing Prescription Service, which is free to all East Surrey residents, is jointly run by Tandridge District Council, Reigate & Banstead Borough Council and funded by East Surrey Clinical Commissioning Group and Surrey County Council.

It is now one of the largest signposting services in the country and in 2017 was one of the initiatives shortlisted for a national health and wellbeing award and the team was also invited to present its work at the inaugural International Social Prescribing Network Research Conference in June this year.

A day in the life of a wellbeing advisor

“I’m Nicola Boreham and I’m one of 14 wellbeing advisors who work across all the GP surgeries in East Surrey. It’s a service which is free and anyone can access our help through their doctor’s surgery.”

“My day starts once I’ve arrived at one of the four different surgeries I work at. I get in, set up and check my appointment sheet. I head to the staff room to have a chat with the available GPs and nurses. It’s helpful if they know what I do and how I can support patients. It’s also a chance to find out about things I should recommend - like getting a flu jab.

My clinic starts at 9am and each of my appointments lasts between 30-60 minutes. My clients come for a range of different reasons. Some want to lose weight, others want to give up smoking and I see many clients who are lonely or who have depression, anxiety and more. I do a lot of signposting, which is recommending different services to help with a particular problem.

My sessions involve a lot of listening and reflecting and supporting clients to make small changes which will make a big difference to them. I never tell my clients what to do. I want my clients to leave the appointment feeling refreshed and with motivation to change.

I always go for a brisk walk at lunchtime to stretch my legs and clear my head, so I am ready to meet my afternoon clients. I love my job and get great satisfaction from being able to help and support people to feel better.”

To make an appointment with a wellbeing advisor, contact your local GP surgery.
de Stafford Sports Centre’s £1.2m refurbishment

de Stafford Sports Centre re-launched in September, following an extensive refurbishment by Freedom Leisure, with an open weekend where customers could experience state of the art Technogym strength and cardio equipment.

Highlights include a new wellbeing studio, an extended main studio and gym with brand new equipment, a training room with battle ropes, tyre flipping, sled and a larger free weights area. There is also a new reception, open plan cafe and seating area serving Costa Coffee and an improved range of hot and cold food.

Customers also enjoyed the many new exercise classes and local children were treated to a trampolining demonstration by Louise Brownsey, British Junior Individual Trampoline Champion. The not-for-profit leisure trust invested a total of £1.2 million to improve the entire fitness suite, the reception area, and cafe and to make the building more energy efficient, lessening its environmental impact.

Tandridge Leisure Centre’s £1.1m refurbishment

In partnership with Tandridge District Council, Freedom Leisure is delighted to be investing £1.1 million to refurbish Tandridge Leisure Centre by the end of the year.

The centre will look very different following the re-modelling of the reception and cafe area to include Costa Coffee, a significantly extended gym space with Technogym strength and cardio equipment. In addition a new studio will accommodate more group exercise classes. Customers will also benefit from changes to the first floor changing rooms and showers. The new gym, studio and Costa Coffee cafe will be launched in November.

The Village Health Club £50,000 refurbishment complete by the end of the year

There will also be changes to The Village Health Club including new air conditioning in the gym and studio, refurbishment of the changing rooms, poolside improvement works, a new boiler and redecoration. If you haven’t been into one of the centres before, pop in and have a guided tour!

Children’s activities

Starting in January join:
• DASH day camps for 5-12s.
• The Greatest Showman, a special Dance and Musical Theatre workshop led by Theatre Exchange.
• Storytelling and movement workshops for pre-schoolers. Full information is available on the website. To be the first to hear about the holiday camps and courses sign up to the priority mailing list, by e-mailing activecommtandridge@freedom-leisure.co.uk stating “holidays” in the subject line.
Swim School
Swimming lessons at de Stafford Sports Centre, Tandridge Leisure Centre and The Village Health Club are competitively priced and include free casual swimming.

The lessons run for 50 weeks of the year, enabling each child to progress more quickly, as there is evidence children learn faster when there are no gaps in their learning. This initiative is backed by Swim England. Children are continuously assessed and move to the next class when they are ready, without waiting until the end of term.

Payment is taken by monthly direct debit spreading the cost, with each class costing as little as £5.83 for a 30 minute lesson.

By signing up to the Swim School, each participant is entitled to unlimited free swimming at the centre where they take their lessons and receives member rates for special swim sessions, such as Splash Dance and Inflatable Fun.

Lessons run from Monday to Saturday, with a wide variety of times and classes.

Within the Swim School programme other classes include Adult and Child Pre School lessons from five months, Teen Fitness classes, Synchronised Swimming plus Rookie Lifeguard and Survive & Save classes for the more competent swimmers.

Adult and Junior Sports sessions at de Stafford Sports Centre

New adult and junior players are needed to join the sports sessions on offer below.

New players are welcome to come along on the day and pay for the session without booking in advance. Junior Table Tennis is a term-time course and can be booked by calling de Stafford Sports Centre.

For more information about all sports sessions and the Tandridge entry to the Specsavers Surrey Youth Games 2019, please e-mail tandridge.sports@freedom-leisure.co.uk.

Weight loss course

10 week weight loss course starting January 2019 at de Stafford Sports Centre.

Would you like to be fitter and healthier? Are you unsure where to start? Have you started to exercise, but given up?

The 10 week weight loss course which costs £50 is a specially designed programme offering nutritional advice, support and weekly exercise tailored to your needs. Each week you’ll learn new steps and tactics to reach your weight loss goal, with the support and guidance of Weight Loss Co-ordinator Julie and the friendly experienced fitness team.

To book your place e-mail hayley.bull@freedom-leisure.co.uk, or call de Stafford Sports Centre to find out more. A new course will also start soon at Tandridge Leisure Centre.

Contacts

Call 01883 716717 and press:
- Option 1 for Tandridge Leisure Centre
- Option 2 for de Stafford Sports Centre
- Option 3 for The Village Health Club

www.freedom-leisure.co.uk

@TandridgeLeisureCentre
@deStaffordSC
@VillageHC

Tandridge Magazine Winter 2018 | 17
COMMUNITY AND SUPPORT

Getting around in Tandridge

The East Surrey Rural Transport Partnership (ESRTP) offers a range of travel options which are open to anyone who needs help getting around the area, whether that is to attend a hospital appointment, visit the shops or see friends.

One of the services on offer, Tandridge Buses 4U offers a door to door service from anywhere in the district at the following times:
- Mondays and Fridays: 9am to 5.30pm, except term-time 3pm to 4.30pm.
- Tuesdays to Thursdays: 9am to 10.30pm, except term-time 3pm to 4.30pm.
- Saturdays: 9am to 4.30pm.
- Sundays and public holidays: no service.

Debbie Creasey from Caterham, regularly uses the service to take her to and from work at The Orpheus Centre in Godstone. Debbie said: “Buses 4U is a fantastic service and great value for money. I don’t drive and this offers me convenience and independence. The bus always arrives on time and at the end of my day, I can be home in less than 15 minutes.”

Buses 4U is a completely flexible local bus service with no fixed timetable. The route of the bus is determined by bookings from passengers and takes customers anywhere within the Tandridge district and some of the surrounding areas including East Surrey Hospital. The bus fare is set depending on the distance travelled. Children aged 5-15 are half price and under 5s are free.

Debbie uses Buses 4U to take her to and from work.

Buses 4U bookings should be made up to 7 days in advance for travel between Monday and Saturday. There is no service on Sundays or public holidays.

ESRTP also offers a number of other services, including:
- East Surrey Dial-a-ride (ESDAR) service in the north of the district above the A25.
- Transport to the Douglas Brunton Centre.
- North Tandridge Voluntary Car Scheme (formerly called Caterham Voluntary Car Scheme).

The daytime weekday service is funded by Surrey County Council. The evening and Saturday service is provided by ESRTP.

To book e-mail rtp@tandridge.gov.uk, or call 01883 732937. The lines are open from 8.30am to 5pm Mondays to Fridays.

For more information visit www.tandridgecommunitytransport.org.

Volunteers needed for new support scheme

Transport & More, which combines transport with a good neighbour scheme, is expected to launch early in 2019.

It’s being set up to help less able residents in Godstone, South Godstone and Blindley Heath get from A to B, whether it is to attend a hospital appointment or to visit a relative. It will also provide any sort of day-to-day help that’s needed, from filling in forms, getting shopping or just providing a quick visit to break up the day.

If you would like to support your community and can volunteer for Transport & More for as much or as little time as you can spare, e-mail transportandmore17@gmail.com, or call 07522 869636. Volunteers are particularly needed from Godstone Village and Blindley Heath.

New exhibition at East Surrey Museum

From 18 October East Surrey Museum in Caterham is hosting a major new exhibition, The Soldiers of Caterham to commemorate the end of the First World War.

The exhibition, curated by Val and Jim Straw, will be one of the museum’s largest displays and will run for at least six months. It will take visitors, year by year, through the war, looking at what was happening on the Western Front and at home.

A timeline will be displayed showing all the soldiers’ names with the months of their deaths, age and links to Caterham. A map of Caterham will show where the soldiers lived before they went to the Front and what jobs they had before they became soldiers.

Many photographs will be on display, as well as First World War artefacts, including a Vest Pocket Kodak camera which thousands of soldiers used to record their own experiences.

East Surrey Museum, on Stafford Road in Caterham is open on Wednesday and Thursday 10am to 5pm and Saturday 10.30am to 4pm. Admission is free, but donations are welcomed.
Help at the touch of a button

“You never know when you might need help.” Unfortunately 90 year old Marjorie O’Dell from Dormansland speaks from first-hand experience. Earlier this year Marjorie fell in her sitting room when getting ready to go out.

Marjorie said: “I’m not sure what I tripped over, but my face hit the floor. The next thing I knew I had broken my nose, knocked out a tooth and I was stranded, in pain and covered in blood. It was frightening.”

Marjorie had her alarm for five years before that and never had to use it. Only when the accident happened did she realise the danger of being unable to get help. Marjorie said: “Thank goodness for the alarm – I pressed my pendant and the operator at the call centre called my daughter and my neighbour, who are both on my list of contacts. My neighbour jumped over the fence to help me and my daughter arrived shortly after.”

Geraldine, Marjorie’s daughter, explained the difference the alarm has made, she said: “It helps mum and I feel confident. It gives her independence and peace of mind.”

Geraldine had considered various options when she first looked at getting an alarm for her mother. The Tandridge service seemed the most reliable solution, plus at £4.40 a week it was an affordable way to help keep her mother safe. What’s more it took less than an hour to install.

The alarm can be worn as a pendant or a wristband and when pressed, a trained operator at the 24/7 central care centre will call the wearer to see if help is needed. If there’s no response they will call the person’s emergency contacts or an ambulance.

The alarm can be tailored to provide other services too — it can be linked to a smoke alarm, a pill dispenser or a falls detector.

Marjorie has recovered from her injuries and now always wears her pendant, she said: “You never know when you’re going to need it. Things can happen out of the blue and it’s so comforting to know it’s there.”

If you’d like to know more about the Tandridge Community Alarm Service or to arrange a visit and a free demonstration e-mail customerservices@tandridge.gov.uk or call 01883 722000.

A more sustainable model for the Douglas Brunton Centre

We have been consulting residents about the services currently provided at the Douglas Brunton Centre, how they are used, who uses them and how they could be provided differently. Responses from the consultation which ends on 19 November will help us work out how we can run the centre in an improved and more sustainable way.

We are particularly looking at how best to provide services which benefit all older people, including those who do not currently use the centre, with an emphasis on supporting those who need services the most.

A broad range of people and groups have been asked to have their say in the consultation, ranging from the centre’s users, to churches, leisure providers, local groups, social care and health providers, as well as Caterham on the Hill Parish Council. Tandridge Voluntary Action and St Catherine’s Hospice are also involved.

At the same time we are looking at local groups which organise similar services such as lunch clubs, exercise and arts and crafts groups, to find out what’s currently available locally and what the potential is for more partnership working.

Councillor Nick Childs, Chair of the Housing Committee, said: “It costs the Council around £250,000 a year to run the centre and the number of people using it has steadily declined. Our priority is to make sure more vulnerable visitors keep their independence and do not become socially isolated. We want to know as much as possible about how and when people use the centre so we can find the most suitable and cost effective way forward.”

Visit www.tandridge.gov.uk/dbc.

Oxted Christmas Festival

Oxted town centre is holding a festive late night shopping event on Thursday 15 November and everyone is invited. This will mark the official start of seasonal shopping in town and during the evening the Christmas lights will be turned on.

In the lead up, local shops will dress their windows in secret to reveal magical displays on the night. There will be plenty of warming seasonal food on offer, plus free entertainment and the shops will be packed with gifts, crafts and produce to get your Christmas shopping started in style.

Please come along, help celebrate the magic of Christmas in Oxted and show support for local businesses. For more information visit www.loveoxted.co.uk.
Our service in snow

Adverse weather conditions can severely affect our recycling and rubbish collections.
We appreciate delays to the collection services are inconvenient and we want to let you know how and why we make the decisions we do.

Each morning during bad weather events we liaise with our contractors Biffa to decide if we send the crews out to start collections. The assessment is based on the condition of roads and footpaths, the weather forecast, if the site we take our rubbish and recycling to is open and if the crews are able to get to the depot from their homes.

We undertake 73,000 collections each week and on a normal collection day, our collectors load around 110 tonnes of recycling and rubbish and 15 tonnes of food waste into the trucks, crossing roads and walking to and from properties about 400 times each day carrying bags and food caddies and wheeling bins. Trying to do this safely on a slippery pavement or footpath is risky and we have a duty of care to look after the collectors.

Why does the snow affect the recycling and rubbish services?
We know some people think if the postman or supermarket can make deliveries, we should be able to make collections. But the size of vehicle used, locations visited, amounts and weight carried, all need to be taken into consideration. Maneuvering a 26 tonne rubbish truck is dangerous in these conditions, especially in the more narrow roads, or where there are parked or abandoned cars.

The geography and topography of the district is a significant factor in being able to maintain services. This often means parts of the district (to the north of M25) which lie on the North Downs are harder hit by snowfall.

How do you collect the outstanding recycling and rubbish?
In difficult conditions it takes longer for the crews to complete their rounds.

At the same time every extra day the service is delayed, more rubbish and recycling is added to the bins and bags still waiting to be collected, increasing the amount of materials. This does mean some people may have to wait for their next scheduled collection.

Dreaming of a green Christmas

We all produce more waste over Christmas, from the additional parcels delivered, to the food we just can’t manage. Here are some top tips about what we can all do to minimise waste this festive period:

• Love your leftovers

With some planning you can avoid buying too much food, think ahead about what you’ll eat each day, be realistic about portion sizes and only buy what you’ll need. Get creative with leftovers and freeze what you aren’t going to eat. There are lots of recipe ideas at www.lovefoodhatewaste.com, along with useful information on freezing and storage. All other food waste can go in your green food caddy each week.

• Get creative with your gifts

Days out, cinema tickets or a night’s babysitting make excellent gifts and create less waste. If you are taking part in a Secret Santa make it green by choosing recycled or charity shop gifts.

• Out with the old

If you are clearing out your wardrobe or from shopping in the January sales, don’t forget you can recycle all clean and dry clothes, home textiles, paired shoes, bags and belts every week, no matter how worn. Just put them in a tied plastic standard sized carrier bag and leave it next to your green food caddy for collection. If rain is forecast please keep it for another collection as we can’t recycle wet items.

• Avoid buying glittery or foil-type wrapping paper

It might look pretty, but as soon as it’s ripped off that present it is destined for the rubbish bin because it can’t be recycled. Look out for wrapping paper that can be recycled and go easy on the Sellotape.

How to get rid of your Christmas tree

If you’re a Green Waste Club member and you have a real Christmas tree you need to throw away, you can cut up your tree (maximum tree trunk 10cm diameter) and put it in your brown wheeled bin for collection.

Make sure you can still close the lid and check your garden waste collection calendar for scheduled collections.

If you’re not a Green Waste Club member, you can take it to the community recycling centres at Bond Road, Warlingham, or Chaldon Road, Caterham. You can also cut it up and put it in your home compost bin.

How do I keep up to date with collection delays?
Visit www.tandridge.gov.uk/signup to get news alerts about services.
**Single use plastics**

Single use or disposable plastic items are designed to be used only once. Some, such as plastic bottles, can be recycled, but not all can be. Could you reduce the amount of single use plastic you use? Here are some ideas:

- Carry a reusable water bottle, rather than using disposable plastic cups and bottles.
- Take a reusable cup to the coffee shop. In many places you can get a discount if you use one.
- Say no to plastic straws. If you want or need to use a straw you can buy reusable metal ones.
- Use your own reusable cutlery, such as a lightweight camping spork, rather than disposable plastic cutlery.
- Use up your leftovers or make your own lunch at home and take it with you the next day in a reusable tub.
- Remember to take your shopping bags with you to avoid buying plastic ones. You can buy bags that fold into a small pouch so you can always have one with you, ready for any unplanned trips.

**Recycle your winter clothes and bag a saving**

Clothes and home textiles can easily be recycled and could save up to £4 million a year, as it costs more to dispose of them, than to recycle them. If recycled, they are either re-used in the UK or abroad or turned into new products.

To recycle clothes and home textiles, make sure they’re clean and dry before putting them in a standard sized carrier bag next to your green food caddy for collection each week. You can also take them to a recycling bank or a community recycling centre. Visit [www.recycleforsurrey.co.uk](http://www.recycleforsurrey.co.uk) or [www.tandridge.gov.uk/recycling](http://www.tandridge.gov.uk/recycling) for more information or download the Recycle for Surrey app.

All clothes and home textiles including boots, backpacks, blankets, hats, pairs of gloves, scarves, tights and bras can be recycled.

Stuffed items like pillows, cushions and quilts cannot be recycled and neither can clothes and home textiles left in bin bags, untied carrier bags or recycling bins.

**Extra recycling bins available**

Are you a keen recycler and find you often fill up your blue lidded recycling bin?

With Christmas approaching it’s an ideal time to order a second recycling bin. They will be delivered free of charge and can be ordered at [www.tandridge.gov.uk/orderbin](http://www.tandridge.gov.uk/orderbin).

Any additional recycling you can’t fit in your blue lidded bins can be placed in clear plastic bags (no black bags) which you can buy from many supermarkets or online. You can also take extra recycling to a community recycling centre or recycling bank site.

**Road works and parked vehicles**

Road works and badly parked vehicles can make it difficult for large vehicles to get into or along a road.

The crews will attempt to get to you on your scheduled collection day and if they can’t they will return the following Saturday. Please help us by parking considerately.

Our collection vehicles need extra room to manoeuvre especially around junctions. If your vehicle has caused an obstruction we will leave a leaflet on it.

Details of any delays to your service because of a parked vehicle will be posted on our website at [www.tandridge.gov.uk/serviceupdates](http://www.tandridge.gov.uk/serviceupdates) or can be e-mailed straight to your inbox. To register for our newsletter, visit [www.tandridge.gov.uk/signup](http://www.tandridge.gov.uk/signup).

**Collecting food in wheelie bins**

Some collection crews have extra wheelie bins on the vehicles to help collect your food waste as efficiently as possible.

They empty the contents of the green food caddies into these wheelie bins, known as slave bins and when it’s nearly full, they empty the wheelie bin into the side of the collection vehicle where there is a special compartment just for food waste.

Sometimes it might look like your food waste is being put in with the recycling or rubbish at the back of the vehicle, but this is just the slave bin being used to make collection more efficient.
Help prevent flytipping in Tandridge

Residents and businesses are being urged to be vigilant when employing traders to dispose of their waste or risk fines of up to £400.

Although a rogue trader may flytip the waste, if you employed them you could be fined. To avoid prosecution, residents and businesses must ensure they use a registered waste carrier and ask them how and where they intend to dispose of waste, get a receipt and avoid traders who knock on doors or advertise on websites or social media.

Flytippers can face fines of up to £50,000 and imprisonment of up to twelve months if convicted. They are also at risk of being sentenced to unpaid community service or having their vehicle crushed. Earlier this year, a Mitcham flytiper was fined £1,980 after dumping waste on Epsom Common.

If you spot someone flytipping, please report it at www.tandridge.gov.uk/report. To find out how to check if a trader is licenced, visit www.recycleforsurrey.org.uk.

How to get rid of...

Gas canisters and cylinders

Gas canisters and cylinders like the ones you can buy to blow up helium balloons at home are hazardous and should not be put in your rubbish or recycling.

Please take them to a community recycling centre and ask a member of staff where to put them. Earlier this year a fire in a vehicle was caused by a gas canister exploding when it was compacted in the vehicle.

Some gas cylinders can be refilled and you can contact the company you bought it from to check if they can refill or dispose of it for you.

Light bulbs

Old style, halogen and LED light bulbs can’t be recycled and should be placed in your rubbish bin.

They are made from a different type of glass from bottles and jars which can be recycled. Please wrap them before putting them in your rubbish bin to prevent them from breaking and causing harm to the collection crews.

Energy saving light bulbs (CFLs) and fluorescent tubes are hazardous and should not be put in your rubbish or recycling.

Please take them to a community recycling centre to be recycled when you next visit.

Ask a member of staff for help to locate the fluorescent tubes and CFLs recycling container.

Polystyrene and Styrofoam

Packaging such as polystyrene and Styrofoam can’t be recycled.

You could re-use it as packaging for items you are posting or to protect breakables during a house move. Otherwise please put it in your rubbish bin or sacks.

Energy saving light bulbs (CFLs) and fluorescent tubes are hazardous and should not be put in your rubbish or recycling.

Please take them to a community recycling centre to be recycled when you next visit.

Ask a member of staff for help to locate the fluorescent tubes and CFLs recycling container.

What to do with plastic bags

Re-use plastic carrier bags when putting out clothes, home textiles and small electrical items in the weekly collection service.

For more information please visit www.tandridge.gov.uk/recycling.

You can also recycle plastic carrier bags in your blue lidded recycling bin or recycling sacks if they are placed in the bin/sacks empty and loose. Some supermarkets also have plastic bag recycling points in their stores.

Ellice Road recycling banks

In January 2019 the recycling banks at Ellice Road car park in Oxted will be removed ready for the redevelopment of the site.

All materials accepted at this site can be recycled from your home. The next nearest recycling bank site is at Tandridge Leisure Centre in Oxted.

For more details about how to recycle at home and the locations of all recycling bank sites visit www.tandridge.gov.uk/recyclingandrubbish.
Collection information

Collection time
All containers must be available by 6am on your collection day. Although the crews usually come at the same time each week to collect your bins, they can vary the route and time, so please don’t get caught out.

Collection location
Recycling bins and food waste caddies should be left at the edge of your property on your collection day. Waste bins/bags can be left between your front gate and back door as long as they are accessible and clearly visible in the same location each week.

Missed bin?
If your recycling, food or waste has been missed and it was in the correct place by 6am on your collection day, please visit www.tandridge.gov.uk/serviceupdates to check for any delays to your collection.
If there were no delays please report it within three days at www.tandridge.gov.uk/recyclingandrubbish.
We will ask Biffa to return to collect it within two working days. If it is still not collected, please contact us again.

Check your collection day
To check which week your recycling and which week your rubbish is collected please:
• Visit www.tandridge.gov.uk.
• E-mail customerservices@tandridge.gov.uk.
• Call 01883 722000, or use Typetalk 18001 if you are deaf or hard of hearing.

Christmas and New Year collections

Recycling and rubbish collection days will change following the bank holidays over Christmas. Check your collection calendar for full details. Garden waste collections will not take place in the weeks beginning 24 December and 31 December 2018. Please check your garden waste calendar for scheduled collections.

Usual collection day Holiday collection day
Tuesday 25 December Thursday 27 December
Wednesday 26 December Friday 28 December
Thursday 27 December Saturday 29 December
Friday 28 December Monday 31 December
Tuesday 1 January 2019 Wednesday 2 January
Wednesday 2 January Thursday 3 January
Thursday 3 January Friday 4 January
Friday 4 January Saturday 5 January

Bulky rubbish clearance weekends 2018

At our bulky rubbish clearance weekends, residents can bring large items including ceramics, furniture, garden waste, glass, household rubbish, metal items and up to two washing machines along and we will take it away. If you want to recycle your items, please take them to the community recycling centres at Bond Road, Warlingham, or Chaldon Road, Caterham.

We can’t take fridges, freezers, asbestos, car batteries, concrete, hardcore, hazardous chemicals, oil, paint, plasterboard, trade waste or tyres. For advice on getting rid of these, please e-mail Surrey County Council on contact.centre@surreycc.gov.uk, or call 03456 009 009. We cannot accept any rubbish brought to the site in a lorry. Please do not leave waste if the vehicle is not there. This is flytipping, which is illegal dumping and a crime. If a site is misused, for example if waste is flytipped before the vehicle arrives, after it has left or there is any abuse of the collection crew, we will be forced to remove the site. For up to date details visit www.tandridge.gov.uk before taking your bulky waste anywhere.

Saturday 24 November
Bletchingley 7.30am-10.45am Coneybury
7.30am-10.45am Clare Cottages
12pm-2.15pm St Catherine’s Cross
Blindley Heath 12pm-2.15pm Cottenuabhs
Godstone 7.30am-10.45am Club Road, The Green
12pm-2.15pm Opposite Evelyn Gardens
South Godstone 7.30am-10.45am Sports Association car park
South Nutfield 12pm-2.15pm North Station Approach

Saturday 1 December
Dormansland 7.30am-10.45am Hollow Lane Garages
12pm-2.15pm Newhache
Lingfield 7.30am-10.30am The Star Public House
Smallfield 7.30am-2.15pm Wheelers Lane

Saturday 8 December
Hurst Green 7.30am-10.45am Community Centre
12pm-2.15pm Coldshott
Limpsfield 12pm-2.15pm Stoneleigh Road
Oxted 7.30am - 9.45am Council Offices, Oxted
10am-12.15pm Chalkpit Wood
Tandridge 12.30pm-2.15pm Car park behind St Peter’s School
Tatsfield 7.30am-10.45am Village hall car park
A VENUE LIKE NO OTHER

Lingfield Park Resort encompasses events, a Marriott hotel, racing, spa and golf.

New and improved! The Lingfield Park Resort Annual Membership is back – and its better than ever. Featuring full golf access, Annual Membership to 16 UK racecourses, full Spa access and a variety of discounts, freebies and perks, this all-inclusive membership option can be yours for just £150 per month.

SEPARATE MEMBERSHIPS AVAILABLE FROM JUST £25 PER MONTH

01342 831778
lingfieldpark.co.uk

Close to Gatwick, M23 J10, M25 J6

Terms & Conditions apply. Advance bookings only. Price per person and includes VAT. For race times and for full details of the sporting fixtures shown please visit our website. Lingfield Park Resort encourages responsible gambling www.gambleaware.co.uk.