Thank you

to all our key workers & volunteers

COVID-19
Our response and support available

Thank you
To all the key workers and volunteers

Looking ahead
Investing in the district

Aspirational for our people, our place and ourselves
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Sign up to one or all our e-newsletters:
• Our weekly news and events e-newsletter includes the week’s news stories and upcoming events in the district.
• Our recycling and rubbish collections e-newsletter lets you know if there are delays to your waste collection and when we will return. More recently we’ve also issued a recycling, waste and the environment e-newsletter.
• Our business newsletter provides information for businesses on training, funding, grants, sponsorship opportunities and more.
• This Tandridge magazine is also available as an e-zine and is issued three times a year.
• Plus, we have newsletters about the Local Plan, Caterham and north Tandridge Regeneration and Planning Committee recommendations and decisions, which are sent out when we have news to share.

Sign up by visiting www.tandridge.gov.uk/mag. You can unsubscribe at any time.

Need to get in touch?
Instead of picking up the phone, did you know there are other ways you can use or pay for our services, report issues or find up to date information on our website at www.tandridge.gov.uk?

This makes it more convenient for you to contact us when you are free, rather than just during office hours.

If you need to report something that needs to be fixed, cleaned or changed, you can use our Report it forms at www.tandridge.gov.uk/report.

You can set up a direct debit to pay council tax, business rates and housing rent. Download a form at www.tandridge.gov.uk/directdebit.

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You can apply or request services at www.tandridge.gov.uk/apply.

If you need to call us, you can use the following shortcuts to get through more quickly.

Call 01883 722000 and as soon as it is answered:
• Press 1 to make a payment.
• Press 2 for recycling and rubbish.
• Press 3 for council tax and business rates.
• Press 4 for housing repairs.
• Press 5 for benefits.
• Press 6 for all other enquiries.

You can press the options straight away - you don’t need to wait for the message.

To report a problem with roads and pavements visit the Surrey County Council website at www.surreycc.gov.uk.

Be scam aware
Not everyone is trustworthy and some people will try to take advantage of you.

Criminals are experts at impersonating people, organisations and the police. Stop: Taking a moment to stop and think before parting with your money or information could keep you safe. We will never phone, text or e-mail residents to ask for a payment to release a council tax refund or change your council tax band.

Challenge: Could it be fake? It’s ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

Protect: Contact your bank immediately if you think you’ve fallen for a scam and call Action Fraud, 0300 123 2040 or visit www.actionfraud.police.uk.

If you would like to report someone you suspect is involved in fraud or any other crime and you would like to remain anonymous, call Crimestoppers UK 0800 555 111, visit www.crimestoppers-uk.org.

If you have been in close contact with someone who has tested positive for COVID-19, the NHS test and trace service should contact you. A list of things to help you identify if you’ve been contacted by a genuine contact tracer is available at www.nhs.uk.

Scams are crimes that can happen to anyone, so you should not feel embarrassed if you fall victim to one. Please report it to prevent it happening to someone else.
Working together during this challenging time
The last few months have been really challenging for everyone, as we deal with the impact COVID-19 has had on our day to day lives.

We’ve worked hard to help residents and businesses, delivering the services we know you rely on and providing guidance, advice and information.

Our staff have been flexible and adapted quickly to the changes, working closely with our partners across the district and Surrey to provide services. This collaboration has been vital in being able to keep working throughout the pandemic.

We’ve also found new ways of working, including holding virtual council meetings, so we can keep making the decisions we need to and focus on our ambitious programme to ensure our communities recover and thrive.

I want to thank you for your support and understanding. What is also really encouraging is seeing how communities across the district have pulled together to support each other.

Now more than ever it’s important we continue to work together to make sure the district and in particular, our economy, recovers from this crisis.

Please do shop local and stay safe.

Councillor Tony Elias, Leader of the Council

Looking ahead with optimism
I hope you’re all keeping safe and well during this unprecedented time.

This issue of the magazine looks slightly different, with a strong focus on what we’ve delivered during the COVID-19 pandemic, including where we’ve adapted our services and worked with our partners. It’s really pleasing we’ve been able to continue to deliver most of the services you rely on, like collecting your rubbish and recycling, handling customer calls, processing planning applications and maintaining our parks and open spaces.

We’ve also taken this opportunity to acknowledge the many frontline staff, key workers, businesses, charities, community groups and all the volunteers who have supported the community.

Although not everything has been able to continue as planned, most notably the local district elections, which you can read about later, there certainly is cause for optimism. Looking ahead, we talk about the exciting work being done to regenerate our district, including the work on our Local Plan, our Open Space Strategy, the planned improvements to Warlingham Green and our climate change action plan.

We know many of you have relied on our support and assistance of different kinds during the pandemic. Please don’t forget to keep checking our website www.tandridge.gov.uk for the most up to date information and advice.

Thank you for your patience and understanding during this challenging time, as well as your kind words of support for our staff.

Elaine Jackson, Acting Chief Executive

Contact us
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01883 722000, TypeTalk 18001
customerservices@tandridge.gov.uk

SMS: If you are deaf or hard of hearing please text 07860 027780 and use the code HH1 at the start of your message.

Out of hours emergency number: 01883 722000.
Visit our website: www.tandridge.gov.uk.

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Audio version
This magazine is also transferred onto a memory stick for use on a MP3 player for blind and partially sighted people. Please contact Mike Chappell from the Tandridge Lions Talking Newspapers on 01342 834 223.

The content of this magazine is correct at the time of going to press, but things can change during the production phase before it is delivered to residents. For up to date information please visit our website www.tandridge.gov.uk.

Follow us on Twitter @TandridgeDC
To join the conversation on Facebook, like the Tandridge Council page.

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This magazine can be recycled with other paper items. When you have finished reading it, please put it in your blue lidded recycling bin or clear recycling bag.

Tandridge recycles
Supporting you

If you are experiencing financial hardship because of the COVID-19 pandemic, additional support is available.

For information and advice on how we can support you, visit www.tandridge.gov.uk/coronavirus. The support can help you:

- Pay your housing rent.
- If you are at risk of becoming homeless.
- Pay your council tax.

If you have a business in the district, you could be eligible for financial help through the:

- Small Business Grant Fund.
- Retail, Hospitality and Leisure Grant.

If you’re unsure whether your business is eligible for financial help, you can easily find out through the government’s business support finder tool, visit www.gov.uk/business-coronavirus-support-finder.

In addition, help and support across the district is available at www.tandridge.gov.uk/coronavirus and covers:

- Community initiatives and support.
- Grocery and hot meal deliveries.
- Someone to talk to.
- Financial help for Bletchingley, Caterham, Chaldon and Oxted residents.
- Support offered by local parish councils.

If you don’t have online access, call 01883 722000.

The Citizens Advice service can also help residents with:

- Submitting online benefit applications.
- Accessing charitable help including food parcels.
- Employment.
- Housing.
- Debt.

To contact Citizens Advice in Tandridge, call 03444 111 444 Monday to Friday 8am to 4pm or e-mail advisers@oxted.cabnet.org.uk or office@caterham.cabnet.org.uk.

Money Saving Expert has published a range of guidance and advice to help businesses and residents, visit www.moneysavingexpert.com.

The Money Advice Service also has information, at www.moneyadviceservice.org.uk or call 0800 138 1677.

Feeding local families

The COVID-19 outbreak has increased the demand on the Caterham Foodbank.

The foodbank is run by volunteers at the Caterham Baptist Church in Caterham Valley on Monday and Thursday from 12 to 2pm. Food is available through a voucher scheme. To find out how to get a voucher please call 07523 983122 or e-mail info@caterham.foodbank.org.uk.

The Caterham Foodbank is part of the Trussell Trust, which aims to provide a minimum of three days’ nutritionally balanced food to people who have been referred.

The foodbank works in conjunction with the Hygiene Bank, by providing essential hygiene products to those needing help. Visit www.thehygienebank.com for more details.

The Surrey Community Helpline directs residents who need support to services which can help, such as picking up shopping, prescriptions or having someone who can be a telephone friend.

The Surrey Community Helpline is available on 0300 200 1008 Monday to Friday, 8am to 6pm and Saturday and Sunday 10am to 12pm. SMS: 0786 0053 465 for deaf and hearing impaired residents only (Monday to Friday 9am to 5pm).
Working in partnership
Surrey’s Local Resilience Forum (SLRF) is coordinating the county wide response to COVID-19 and incorporates all partners across Surrey.

It’s being led by Surrey County Council, Surrey Police and Surrey Fire and Rescue Service working closely with district and borough councils and all health partners. They are also working alongside many community, voluntary sector and faith groups who are coordinating projects at a local level.

The forum has arranged:
• A community helpline to be set up for residents to request help with groceries, collect prescriptions, or a friendly chat and for volunteers to register help to support the community.
• For extremely vulnerable residents to either be contacted over the phone or to receive a welfare visit to ensure everyone on the list is supported.
• For Guildford Spectrum to become a food hub delivering food boxes to the most vulnerable residents.
• For 359 schools to remain open during the lockdown phase to support key workers.
• For personal protective equipment to be distributed to frontline workers.
• For support to help with opening of the NHS Seacole Centre at Headley Court, a temporary service for patients who are recovering from COVID-19.
• For two temporary mortuary sites to be set up.

You can also watch the Surrey working together short film on Surrey County Council’s YouTube channel. It celebrates the positive partnership work, volunteering and amazing community support work taking place all over the county.

Looking after your mental wellbeing
It’s more important than ever to look after your mental wellbeing.

COVID-19 has led to huge changes, more uncertainty and new challenges for many of us. It has also highlighted community resilience, support, kindness and hope, which can help us manage any fear, anxiety and sadness.

Here are some top tips, which can help reduce the impact this situation has had on your mental wellbeing:
1. Talk to people you trust about your concerns and how you’re feeling and stay connected by calling friends and family members.
2. Make time to unwind. If you can’t do the things you normally enjoy, think about how you could adapt them, or try something new.
3. Take breaks from watching, reading or listening to news stories, including social media – overloading on information can impact your mood.
4. Look after your body. Try to eat healthy and well-balanced meals, drink plenty of water and exercise regularly.
5. Get a good night’s sleep. You might find avoiding screens before bed, cutting back on caffeine and creating a restful environment, helpful in improving your sleep quality.

6. Focus on the present rather than worrying about the future. Relaxing techniques such as mindful breathing can sometimes help with feelings of anxiety.
7. Help others who may be struggling with their mental wellbeing.
8. Keep informed. To make this time less stressful, read and share accurate information from the government, NHS and us to understand the actual risks to yourself and people you care about.

There’s a range of support available to improve your health and wellbeing:
• Our Wellbeing Prescription advisors offer free support to residents aged 18 or over, visit www.wellbeingprescription.org or call 01883 732787.
• Self-help resources, local services and help and advice at www.healthysurrey.org.uk/mentalwellbeing and www.tandridge.gov.uk/wellness.
• You can call Healthy Surrey’s free confidential helpline 0808 802 5000 (open 24 hours, 7 days a week) or SMS text 07537 432411 (Monday to Friday 9am-2pm).
• If you feel your mental health is at breaking point, call Surrey’s mental health crisis helpline 0800 915 4644 (24 hours, 7 days a week). If you have speech or hearing difficulties, SMS Text 07717 989024 or 18001 0800 915 4644 from your text phone or smart app.
COVID-19  our response so far

£17m paid in grants to 1,400 businesses and charities

7,000+ calls made to extremely vulnerable people

3,000 extra subscriptions to our e-newsletters

16 people found somewhere safe to stay

9 online committee meetings

30,000 visits to dedicated webpage www.tandridge.co.uk/coronavirus

2,500+ social media posts

10,000 e-forms and e-mails handled and 30,000 calls from residents and businesses

10% increase in planning applications received

Attended 500 virtual site inspections

25% increase in reported flytips

12% increase in food waste collected

2,000 tonnes of garden waste collected

18% increase in recycling collected

3,000 tonnes of household rubbish collected
Thank you for your support

We want to thank our staff, residents, businesses, parish councils, Tandridge Voluntary Action and many community groups, as well as our partners across Surrey, for all their support and community teamwork over the last six months.

Although it has been a very difficult time, there are a lot of positives outcomes too. We have so many incredible people across our district who have offered their time, skills and resources, to help those most in need. It is a very humbling experience.

We have seen:

- An army of volunteers delivering food, collecting prescriptions and calling our most vulnerable or isolated residents for a chat.
- Donations of money, 4G tablets or personal protective equipment to local hospitals and care homes.
- Businesses delivering groceries and hot meals to our residents.
- Charities and good causes supporting residents.
- NHS staff and care givers working around the clock to care for those needing medical attention.
- Residents going the extra mile, including our Handmade Heroes making PPE for those who need it, those looking out for the vulnerable or isolated in their communities and our more artistic residents who have been decorating their windows with rainbows and messages of thanks, which give us all a lift each day.
- Superhero parents and carers, conquering the challenge of working from home, while at the same time learning to be a home school teacher!

We also must mention our own staff who have risen to the challenge and changed their roles to focus on supporting the most vulnerable, or those directly affected by the situation, whether this is dealing with business grants, applying any changes to help with council tax payments, or calling people to find out what support they might need and to check they are ok.

We have been working hard to continue to deliver essential services and support our local communities as best as we can. Biffa, our waste contractor, has carried on collecting recycling and waste, while many other councils had to reduce or suspend services. Our collection crew has loved the many thank you messages from residents.

Many residents and businesses are experiencing financial hardship and we urge anyone who would benefit to apply for any of the grants or employee schemes the government has made and continues to make available.

We have the latest information on our website at www.tandridge.gov.uk/coronavirus and we encourage you to sign up to our e-newsletters at www.tandridge.gov.uk/mag to get the latest information straight to your inbox.

This has been an uncertain and challenging time for many people and we must now all work together to make sure the district and in particular, our economy recovers from this crisis.

We will continue to do everything we can to support our community. Based on the amazing community spirit we have already seen, we are confident by pulling together and supporting our most vulnerable, we will get through this and there will be some positive outcomes from this situation.

We thank you all.

Yours,

Councillor Tony Elias,
Leader of the Council and Conservative Group

Councillor Catherine Sayer,
Leader of the Independents and OLRG Alliance

Councillor Chris Botten,
Leader of the Liberal Democrats

Councillor Martin Allen,
Leader of the Independent Group

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Thank you

To all the key workers, NHS staff, businesses, volunteers, parish councils and community groups, as well as all our partners, thank you for supporting, caring, being kind and keeping us safe during these unprecedented times.
Grants available to local organisations

Earlier this year, we awarded grants of up to £2,000 from the Tandridge Together Community Fund (TTCF) to 25 organisations throughout the district. There are other grants available which can also support the vital work these good causes do.

The TTCF grants have helped a wide range of projects from:

- Educating students at local schools about the issue of online grooming and exploitation.
- Creating sensory stories, shows and experiences for young people with complex needs and disabilities.
- Befriending services for older people.
- Supporting carers.
- Advising people with financial concerns.
- Improving the physical and mental health of residents.

Due to the COVID-19 outbreak some projects have been deferred until social distancing measures are no longer in place.

The overall fund available is made up of money raised by people buying weekly tickets for the Tandridge Together Lottery. Lottery tickets cost £1 and are available to buy at www.tandridgelottery.co.uk or call 01883 460555.

This year, a 96 hour marathon broadcast is being held by Ridge Radio over the August bank holiday weekend. Funds raised will support the local radio station and the Tandridge Together Community Fund. Visit www.ridgeradio.co.uk for more information.

In September, we will be inviting local charities and voluntary groups to apply for grants. When we open the application process, we will notify all local good causes:

- Registered with the Tandridge Together Lottery.
- By updating our website at www.tandridge.gov.uk/lottery.
- Subscribed to our news e-newsletter.
- To sign up to our e-newsletters, visit www.tandridge.gov.uk/mag.
- By posting regularly on social media.

Coronavirus Community Support Fund

The government has pledged £750 million to ensure voluntary, community and social enterprise organisations (VCSE) can deliver services to people and communities affected by COVID-19.

£200 million of this is allocated to the Tandridge Together Community Fund, which offers two categories of funding:

- Funding between £300 to £10,000.
- Funding over £10,000.

For more information and to apply, visit www.tnlcommunityfund.org.uk. For information about other sources of funding for VCSEs visit www.gov.uk.

Tandridge Voluntary Action

Tandridge Voluntary Action (TVA), which supports charities across the district, can give you access to a tool called GRANTfinder.

It’s a funding database which provides information on the thousands of grant funding organisations that might be able to help you.

TVA can show you how to use GRANTfinder and help you tailor your search, so you get the best results back. You’ll save time searching for the best funders and you’ll target the right ones for your charity, improving your chances of securing a grant.

For more information, e-mail info@tva.org.uk, or call 01883 722593.
Help local good causes support you

Throughout the COVID-19 pandemic local charities and organisations have provided vital support to residents, even when their own funds have been depleted due to many fundraising events being cancelled.

Many organisations, charities and local good causes across the whole district have been essential lifelines for families.

The Orpheus Centre has remained open for some of its young disabled students, while providing Zoom sessions for those at home. Family Voice Surrey, a charity which supports families with children or young adults with special educational needs, chronic illnesses or disabilities, has been running running each week zoom catch-up meetings with parents.

Caleidoscope CIC has provided online workshops for parents, weekly Lego and art challenges for children and given vulnerable autistic children sensory kits to help them manage their anxiety.

Ola Malanska, founder of Caleidoscope, said: “Parents are very grateful this support is available and gives their children a bit more comfort.”

With many families struggling financially Boxes of Delight, providing children with art based learning activities, have been delivered to vulnerable children by the Delight Charity in partnership with local schools. Stripey Stork has also helped over 600 families with essential supplies such as nappies, toiletries and equipment.

It’s also been a difficult time for people receiving cancer treatment. Janet Docherty, a member of the South East Cancer Help Centre, said “The support and activities provided are vitally important to me. Dealing with cancer is more about wellbeing than hospital appointments.”

As for the elderly, Lingfield & Dormansland Meals on Wheels, East Surrey Rural Transport Partnership (ESRTP), the Westway Community Cafe and Wellbeing Centre and the Four Parishes Response are just some of the many organisations delivering meals, groceries and medicine to older people and those who are self isolating.

Titsey Rotary Club has funded and produced face screens for vulnerable residents and Oxted Rotary Club is providing support to single parent families.

Social isolation may have put survivors of domestic abuse at further risk. Domestic abuse charities including East Surrey Domestic Abuse Services continue to provide a range of help and support.

Childline and Young Minds have helped children and teenagers online and over the phone and Our Time Youth Agency supports secondary school aged children in the district by holding weekly Instagram sessions.

For more information about the wide support available including community initiatives, help with groceries and hot meals and having someone to talk to if you are feeling low or isolated, visit www.tandridge.gov.uk/coronavirus. If you don’t have online access, call 01883 722000 or the community helpline on 0300 200 1008.

Due to the pandemic, hundreds of fundraising events in the district have been cancelled. This means many charities and local organisations won’t get the vital funds they need and some have had to reduce or stop services at a time when the vulnerable members of society need them most.

You can help them raise funds by either donating directly to your chosen cause or by purchasing a lottery ticket from the Tandridge Together Lottery at www.tandridgelottery.co.uk. 60p of each £1 ticket sold goes directly to local good causes to continue their work, while you can be in with a chance to win cash prizes including the £25,000 jackpot.
Backing **business**
Over the last six weeks, many shops and local businesses across the district welcomed back customers having been shut for three months.

Local businesses have introduced strict safety measures following the government’s guidelines and the high street experience is now very different.

Although food shops, pharmacies, banks and other essential retailers stayed open, book shops, shops selling clothes, shoes and toys, as well as hairdressers, barbers, nail bars and many cafes and restaurants had been closed since 23 March.

Local businesses rely on residents, visitors and office workers and have worked hard to ensure they can reopen safely. Many people will be relieved and feel there is some return to normality now many local businesses have reopened. But understandably some people may be more cautious about shopping. When you visit your local shops, remember to:

- Keep your distance and protect yourself and others.
- Be patient if queuing.
- Stay at home if you’re unwell.
- Walk or cycle wherever possible to the high street.

We continue to work closely with the Caterham and Oxted Business Improvement Districts and Lingfield Chamber of Commerce, as well as district and parish councillors to help get the district back in business and kick start the local economy.

The reopening of high streets has been supported by the UK government and the project is also receiving funding from the European Union’s England European Regional Development Fund.

For more information, visit [www.tandridge.gov.uk/backingbusiness](http://www.tandridge.gov.uk/backingbusiness).

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**Caterham Valley regeneration proposals take shape**

Caterham Valley’s Business Improvement District (BID) recently appointed an architect to design a scheme to make Croydon Road a more pleasant place to shop and spend leisure time.

The architects have started to prepare initial concept ideas, which is the beginning of the process to improve Croydon Road. The initial ideas include creating a greener environment by introducing trees and plants. A sustainable drainage system is also being considered with the aim to guide surface water into tree pits and rain gardens to address local flooding issues.

Wider pavements and seating have also been proposed, which aim to provide more space for people to meet and socialise.

In June, the concept design was shared with local businesses for their input. As the project moves forward, there will be an opportunity for you to have your say in the proposals. For more information visit [www.caterhamvalley.co.uk](http://www.caterhamvalley.co.uk).

The regeneration of Croydon Road is one project identified within the Caterham Town Centre Masterplan, which aims to significantly improve the town for shoppers, visitors and businesses over the next ten years. Visit [www.tandridge.gov.uk/caterhammasterplan](http://www.tandridge.gov.uk/caterhammasterplan) for more information.
Building new homes

In March, when the COVID-19 lockdown began, we were building new council homes at two sites and about to start redeveloping another two sites for residents on our housing register.

The following sites will be finished by the end of the summer:

- **The Greenway** - 18 one bedroom flats are being converted into 9 three bedroom family homes and a two bedroom wheelchair accessible bungalow in Hurst Green.
- **Shallcross** - 19 one bedroom sheltered housing flats available for rent at Shallcross in Warlingham.

Construction will start on these sites soon:

- **Uplands** - once the homes at Shallcross have been occupied, we’ll start redeveloping Uplands, also in Warlingham. Two of the existing buildings will be demolished, replaced by 8 new two and three bedroom homes and 13 one and two bedroom flats.
- **Bronzeoak House** - this site in Caterham Valley will provide 12 two bedroom flats for families and 14 one bedroom flats for sheltered housing.

Changes to our election timetable

**District elections postponed**

The district, parish and Police and Crime Commissioner elections on 7 May 2020 were postponed and will now take place on 6 May 2021. This year’s by-elections are also delayed until 2021, unless legislation is passed making it safe to hold them earlier.

**Changes to annual canvass**

The yearly annual canvass, a legal requirement to check information on the electoral register is accurate and up to date for each household, will start this month, although the process has changed.

Every household will receive a letter or e-mail from the Electoral Registration Office which should be checked as you may need to respond.

Councillor Ken Harwood

Councillor Ken Harwood sadly lost his battle with cancer earlier this year.

Ken had been the district councillor for Felbridge since 2004, the Chairman of the Overview & Scrutiny Committee and the Chairman of Surrey County Council’s Police and Crime Panel.

Since 2010/2011, Ken had also been a member of the Planning Committee and was Vice-Chairman of the Planning Committee from 2019/2020.
Plans to improve Warlingham Green

Warlingham Parish Council is taking forward plans to improve Warlingham Green, following an overwhelming vote in favour by Warlingham residents.

The Warlingham Green Improvement Scheme will:
• Improve the appearance, by replacing cracked pavements, re-laying paths in the centre of the Green and adding new street furniture and planting.
• Reduce flooding on the road by introducing a new drainage system.
• Introduce new pedestrian crossings and re-surface the entrances to the Green.

The next step before any work can start is to secure funding for phase one of the scheme, by applying to the Tandridge Community Infrastructure Levy (CIL) Fund which, with the Parish Council’s own CIL Fund, is expected to meet most of the costs of the work. Detailed design work will start once approved by our Strategy & Resources Committee.

For more information, visit www.tandridge.gov.uk/warlinghamgreen.

News in brief

Local Plan
Our draft Local Plan sets our strategy for developing the district up to 2033, ensuring it remains a place people want to live, work and visit, providing affordable housing, preserving the character of the district and supporting local business.

If the Inspector finds our plan sound, we’ll consider the main modifications and consult interested parties before we decide to adopt it.

We’re also finalising our plans to provide, maintain and improve open spaces over the next five years through our draft Open Space Strategy, working with residents. Find out more at www.tandridge.gov.uk/openspacestrategy.

Climate change
Since we declared a climate change emergency at the start of the year, we’ve been developing an action plan and researching climate change projects.

While work on the plan has been delayed due to the pandemic, we’re fully committed and it remains firmly on our agenda.

For up to date information about these projects sign up to our e-newsletters at www.tandridge.gov.uk/mag.

Investing in Quadrant House

This summer, major refurbishment works will start to upgrade Quadrant House in Caterham’s town centre.

Quadrant House is a large, but outdated, council owned building with retail and substantial office space.

Working with Coast to Capital Local Enterprise Partnership and Wimbletech CIC, we’ll provide affordable, modern office space to boost the economy, safeguard office space in the town, support and attract business to the area and create jobs.

Wimbletech has also created a virtual online community of over 500 startups which will improve a business’ existing networks, enable attendance at virtual events and obtain valuable support. For more information, visit www.wimbletech.com.

Please contact our agents at www.michaelrogers.co.uk or www.hsedwards.co.uk to rent office space, or visit www.cradick.co.uk to rent retail space.

View of Warlingham Green.
Recycling and rubbish collection information

Collection time and location
All containers must be available by 6am on your collection day. Although the crews usually come at the same time each week to collect your bins, they can vary the route and time, so please don’t get caught out.

If you live on Stafford Road in Caterham, please put your containers out by 5.30am.

Missed bin?
If your recycling, food or rubbish has been missed and it was in the correct place by 6am on your collection day, please visit www.tandridge.gov.uk/serviceupdates to check for any delays to your collection.

If there were no delays please report it within three days at www.tandridge.gov.uk/recyclingandrubbish. We will talk to our contractor Biffa to find out why it was not collected. If it has just been missed and there was no other reason for it not to be collected, we will ask Biffa to return to collect it within two working days, please leave your bin at the edge of your property. If it is still not collected, please contact us again.

Check your collection day
To check which week your recycling and which week your rubbish is collected please:
• Visit www.tandridge.gov.uk.
• E-mail customerservices@tandridge.gov.uk.
• Call 01883 722000, or use Typetalk 18001 if you are deaf or hard of hearing.

Keep up to date
To receive service updates by e-mail straight to your inbox, register at www.tandridge.gov.uk/mag.

August bank holiday collections
Recycling and rubbish collections will not change following the bank holiday on Monday 31 August.
Check your collection calendar for full details. Garden waste will be collected one day late. Check your garden waste calendar for scheduled collections at www.greenwasteclub.co.uk or call the helpline on 0800 0858 286.

Bulky rubbish clearance weekends 2020
At our bulky rubbish clearance weekends, residents can bring large items including ceramics, furniture, garden waste, glass, household rubbish, metal items and up to two washing machines along and we will take it away.

If you want to recycle your items, please take them to the Earlswood community recycling centre in Redhill, if the recycling centres in Warlingham and Caterham are still closed.

We can’t take fridges, freezers, asbestos, car batteries, concrete, hardcore, hazardous chemicals, oil, paint, plasterboard, trade waste or tyres.
For advice about getting rid of these items, visit www.surreycc.gov.uk/wasteandrecycling, or call 03456 009 009. We cannot accept any rubbish brought to the site in a lorry.

Please do not leave waste if the vehicle is not there. This is flytipping, which is illegal dumping and a crime. If a site is misused, for example if waste is flytipped before the vehicle arrives, after it has left or there is any abuse of the collection crew, we will be forced to remove the site.

For up to date details visit www.tandridge.gov.uk before taking your bulky waste anywhere.

<table>
<thead>
<tr>
<th>Saturday 5 September</th>
<th>Sunday 6 September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bletchingley</td>
<td>Coneybury</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
<tr>
<td>Clare Cottages</td>
<td>Clare Cottages</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>St Catherine’s Cross</td>
<td>St Catherine's Cross</td>
</tr>
<tr>
<td>Blindley Heath</td>
<td>Cottenhams</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>Godstone</td>
<td>Opposite Evelyn Gardens</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>Club Road, The Green</td>
<td>Sports Association car park</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>South Godstone</td>
<td>North Station Approach</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
<tr>
<td>South Nutfield</td>
<td>South Nutfield</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Saturday 12 September</th>
<th>Sunday 13 September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dormansland</td>
<td>Hollow Lane Garages</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
<tr>
<td>Newhache</td>
<td>Newhache</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>Lingfield</td>
<td>The Star Public House</td>
</tr>
<tr>
<td>7.30am-10.30am</td>
<td>7.30am-10.30am</td>
</tr>
<tr>
<td>Smallfield</td>
<td>Wheelers Lane</td>
</tr>
<tr>
<td>7.30am-2.15pm</td>
<td>7.30am-2.15pm</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Saturday 19 September</th>
<th>Sunday 20 September</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hurst Green</td>
<td>Community Centre</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
<tr>
<td>Coldshott</td>
<td>Coldshott</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>Limesfield</td>
<td>Stoneleigh Road</td>
</tr>
<tr>
<td>12pm-2.15pm</td>
<td>12pm-2.15pm</td>
</tr>
<tr>
<td>Oxted</td>
<td>Council Offices, Oxted</td>
</tr>
<tr>
<td>7.30am-9.45am</td>
<td>10am-12.15pm</td>
</tr>
<tr>
<td>Chalkpit Wood</td>
<td>Chalkpit Wood</td>
</tr>
<tr>
<td>12.30pm-2.15pm</td>
<td>12.30pm-2.15pm</td>
</tr>
<tr>
<td>Tandridge</td>
<td>Car park behind St Peter’s School</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
<tr>
<td>Tatsfield</td>
<td>Village hall car park</td>
</tr>
<tr>
<td>7.30am-10.45am</td>
<td>7.30am-10.45am</td>
</tr>
</tbody>
</table>
Head Office & Funeral Home
Doran Court, Reigate Road, Redhill
RH1 6AZ
T: 01737 763456
E: office@stonemanfunerals.co.uk

Funeral & Memorial Office
49 Bell Street, Reigate RH2 7AQ
T: 01737 243164

Also at:
10-11 Shelvers Hill, Tadworth
T: 01737 814406
45-47 High Street, Godstone
T: 01883 740123
Littlewood House, Turners Hill Road, Crawley Down
T: 01342 716 333
Sherlock Funeral Service, Trellis House, 190 South Street, Dorking
T: 01306 882266
E: office@sherlockandsons.co.uk