

Booklet
No. 36



Housing

A photograph of a woman with short blonde hair, wearing a white V-neck top and a necklace, smiling broadly. She is standing in a greenhouse, surrounded by various green plants and hanging baskets. The background shows the structure of the greenhouse and more foliage.

Community Alarm Service

Tandridge
District Council

What is the Tandridge Community Alarm Service?

If you are elderly, ill, vulnerable or disabled Tandridge Community Alarm service gives you the benefit of a 24-hour emergency alarm system in your own home, 365 days of the year.

How much does it cost?

The charge is £4.40 per week (April 2017), £57.20 per quarter, which includes equipment rental and call monitoring. Demonstration and installation are free.

How does it work?

The alarm unit can easily be installed in your own home. It comes with a pendant for you to wear. When the button on the pendant is pushed a call will go through to a call centre. A trained operator will talk to you, offer reassurance and take immediate action to provide whatever assistance is required, whether this is to call an ambulance, a doctor or a relative.

How do I find out more?

If you would like someone to visit you to discuss the Community Alarm Service and to give a free demonstration please contact Customer Services:

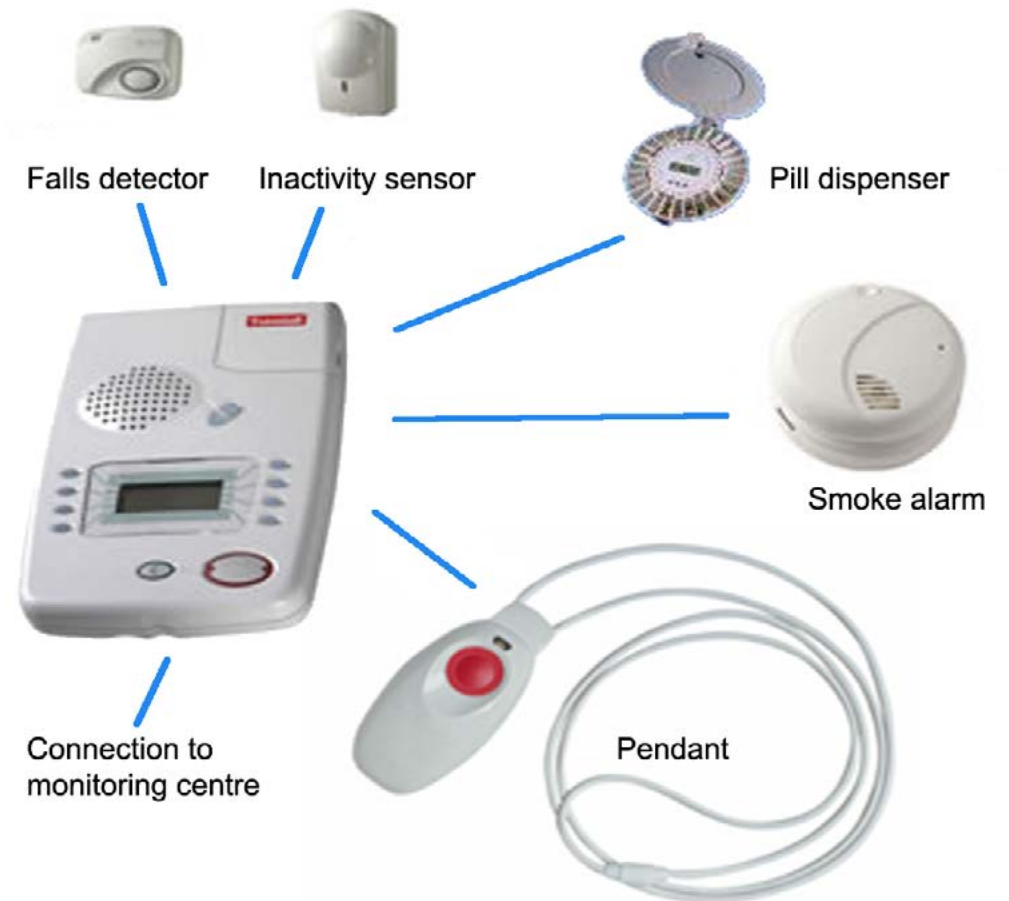
Tel: 01883 722000

Email: customerservices@tandridge.gov.uk



Community Alarms and Telecare

Telecare is the name given to the range of additional sensors which can be linked into a community alarm. These include smoke alarms, falls detectors, pill dispensers and monitoring sensors. These sensors help vulnerable or older people live more independently at home and are monitored by the call centre in the same way as the basic community alarm.



(Telecare photographs above are courtesy of Tunstall)

Tandridge Community Alarm staff can offer a range of these Telecare sensors. Please contact the team for more details.

Enquiry Form

Name.....

Address.....

.....

.....Postcode.....

Telephone number.....

I am interested in finding out more about the Community Alarm Service for:

Myself

A friend

A relative

Please return form to:

Community Alarm Team, TOPS Office, 158 Pollards Oak Road,
Hurst Green, Oxted, Surrey RH8 0JP.

Other services provided for older people by Tandridge District Council:

- ◆ Sheltered Housing at various sites throughout the District.
- ◆ Douglas Brunton Centre, Caterham. Open weekdays.
- ◆ Advice about minor repairs and adaptations to your home.
- ◆ Insulation and energy efficiency advice.
- ◆ Care and repair service to assist older or disabled homeowners.
- ◆ Handyperson service for older or disabled people.
- ◆ Meals on Wheels service throughout the District.

Tandridge District Council also supports voluntary groups
providing weekly Lunch Clubs within the District.

For further details about any of the information in this leaflet please contact
Customer Services:

Tel: 01883 722000

Email: customerservices@tandridge.gov.uk